

COP28UAE

SHIPPING & LOGISTICS FREQUENTLY ASKED QUESTIONS

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GENERAL

How can I ship goods to COP28?

The UAE is well connected to the world through direct and connecting international flights and ocean routes, and through an extensive road network with GCC countries. There are a vast number of freight forwarding providers in the UAE, including global logistics industry leaders and locally grown freight forwarders. For inquiries, a freight forwarder of your choice can be contacted.

Does COP28 provide shipping services for COP28 participants?

COP28 does not provide any shipping services. However, to facilitate a smooth logistics experience for all participants, COP28 has partnered with one of the world's leading logistics provider Kuehne+Nagel and appointed them as the official Logistics Service Partner of COP28 UAE.

Which logistics services does Kuehne+Nagel provide?

Kuehne+Nage provides the following logistics services: freight forwarding, restricted goods permits and approvals obtaining in UAE, customs brokerage, last mile delivery and other miscellaneous logistics services onsite. The full scope of services provided in the UAE, as well as onsite services, and applicable rates are specified in the Rate Card which can be downloaded from <https://cop28.com/en/shipping-logistics>.

Can I choose another logistics company to deliver goods to COP28?

Yes, Participants can choose any freight forwarder of choice. However, deliveries to the COP28 venue are exclusively managed by the official Logistics Service Provider due to limited access to the COP28 venue. If a third party freight forwarder is selected for delivery of goods to the UAE, such parties must deliver customs cleared goods to the Logistics Service Provider's warehouse, and the Logistics Service Provider will deliver the goods to the venue as per instructions provided.

How can I get in touch with the official COP28 Logistics Service Provider?

All logistics inquiries can be sent to cop28@kuehne-nagel.com

How can I find out more information about shipping goods to COP28?

Please visit <https://cop28.com/en/shipping-logistics> for guidelines on how to ship goods to COP28. Here you will find a guides on the following topics: Freight Forwarding and Customs Clearance, Service Request Manual, Delivery to Venue as well as the Rate Card in PDF format. All guides can be downloaded for further reference.

DUTIES AND TAXES

What is the customs tariff in UAE?

The tariff is determined based on the goods HS Code and calculated by a percentage of the CIF value of the goods. The common customs tariff in UAE is 5% on CIF value.

What is the CIF value of the goods?

This is the value of the imported goods added with freight, insurance and other relevant charges until goods arrival at the destination port.

When is customs duty collected?

Customs duty is collected during customs clearance upon goods arrival in UAE.

Are there any special arrangements for customs clearance of goods destined for COP28?

Goods arriving in the UAE for COP28 are subject to standard customs clearance processes in the UAE.

Are there any taxes applicable for importation of goods?

Currently, only Value Added Tax (VAT) is applicable at the rate of 5% out of the invoice value. The VAT is collected during customs clearance.

Are goods destined for COP28 exempt from duties and taxes?

No, customs duty and VAT is applicable for all goods imported into the UAE. However, there are certain exemptions for goods arriving for displays in exhibitions and events. For more details, please contact your selected freight forwarder.

IMPORT REGIME

What importation types are applicable for COP28 goods?

The following importation regimes are applicable for COP28 goods:

- ATA Carnet
- Temporary Admission
- Import

What is an ATA Carnet?

An ATA Carnet is an international customs document that permits duty-free and tax-free temporary importation of goods for a specific time. General provisions and particulars are applicable for ATA Carnet goods arriving in the UAE.

How can I obtain an ATA Carnet?

The Exporter/Shipper obtains the ATA Carnet document from the Guaranteeing Association in the country of the shipment's origin (usually the Chamber of Commerce).

What is Temporary Admission?

Goods arriving in the UAE for the purpose of exhibition, projects, processing, and repair can temporarily enter the UAE under Temporary Admission.

What is the duration of theTemporary Admission?

Goods arriving in the UAE under Temporary Admission can stay for up to 180 days.

Are duties and taxes applicable for goods arriving as Temporary Admission?

A cash deposit or bank guarantee equivalent to the customs duty is applicable and shall be released upon the submission of proof of exit. For more details, please contact your selected freight forwarder.

What documentation is required for Temporary Admission?

The following documentation is required: Invoice, Packing List, air waybill/ sea waybill (depending on the mode of transportation), and "No Objection to Admission" letter from COP28.

Can goods which have arrived in the UAE under Temporary Admission stay in the UAE permanently?

Yes, this requires another customs clearance with a definitive duty & VAT payment.

INBOUND LOGISTICS

Who is the designated Receiver/Consignee/Importer in the UAE for the goods destined for COP28?

A legal entity with a valid Importer Code at UAE Customs can act as Receiver/Consignee/Importer of the goods.

What if I cannot find a Receiver/Consignee/Importer in the UAE?

If the Sender/Consignor/Exporter of the goods has no counterpart in the UAE, COP28 can act as the Consignee. For more details, please contact our Logistics Service Partner, Kuehne+Nagel.

Which company will help me with customs clearance in the UAE?

A customs broker of your choice. Alternatively, the Logistics Service Partner, Kuehne+Nagel, provides customs brokerage services.

What documentation is required for customs clearance in the UAE?

Required documents:

- Master airway bill/house airway bill for air freight
- Master bill of lading/house bill of lading for sea freight
- Invoice
- Packing List
- Certificate of origin (optional with some provisions)
- Permits and approvals for certain goods categories

Will UAE Customs accept an invoice and packing List in a foreign language, other than English? Are there any other requirements?

The Invoice and Packing List should be computer generated and issued in the English language. Handwritten documents are not accepted. Printed documents should contain handwritten signatures and be sealed with the exporting company/organization's stamp.

Is original shipping documentation mandatory for customs clearance?

The original shipping documentation is required for customs clearance in UAE. However, there are certain exceptions where scanned copies can be accepted. For more details, please check with your selected freight forwarder.

Do I need to do any advance paperwork prior to shipping?

Yes, it is a requirement that you prepare all the necessary shipping documentation in advance and forward it to a freight forwarder for review and confirmation prior to goods departure.

Do I need a permit or approval to import goods in the UAE?

Only certain goods categories require import permits from a competent authority in the UAE. For more details, please check with your selected freight forwarder.

Who can obtain import permits or approvals in the UAE?

Usually the goods importer obtains the permit in the UAE. Alternatively, the Logistics Service Provider can assist with obtaining permits.

Is legalization of import documentation required in the UAE?

Legalization of import documentation is not required. However, e-attestation of the invoice is required for goods with a value exceeding AED 10,000. For more details, please contact your selected freight forwarder.

How long does it take to customs clear goods in the UAE?

It depends on the type of importation, goods category and mode of transportation, but usually the customs clearance process takes 1-3 days.

Does my cargo go through customs inspection?

If the Customs Authority has a reason to doubt the truth or accuracy of the details provided during customs clearance, goods will go through a customs inspection. Also, occasional or random customs inspections might be applicable.

Who arranges goods insurance?

It is the responsibility of the Shipper/Exporter to arrange comprehensive cargo insurance that is valid through to the goods arrival at the COP28 venue.

How can I ship some goods to COP28 via express courier companies?

This is a sole responsibility of a participant to use a courier service for delivery to COP28. However, the access to the venue will be limited closer to the event so no external companies will have an access to the venue. Express courier shipments must be delivered to Logistics Service Provider's external warehouse and after it will be delivered to the venue. The respective charges will be applicable for handling and delivery of such shipments to the venue.

OUTBOUND LOGISTICS

Can imported goods be re-exported from the UAE?

Yes, imported goods can be re-exported.

Which entities are authorized to be an Exporter of the goods from the UAE?

A legal entity holding a valid Importer Code in UAE Customs.

What if I cannot find an Exporter in the UAE?

COP28 can act as Exporter of goods from the UAE.

Which documents are required for re-exportation from the UAE?

Invoice and Packing List.

How can I return goods to their origin after Temporary Admission?

The return of goods after Temporary Admission must be processed within 180 days. The goods must be in the same state and quantity as arrived. Customs inspection is required to claim the refund of cash or bank guarantee deposited during the goods entry in the UAE.

What documents are required to return goods after Temporary Admission?

Invoice, Packing List, and the entry customs declaration copy.

Can I donate the goods after COP28 and what is the procedure for doing this?

Yes, donations are possible if goods are permanently imported, there is no additional procedure for this. To donate the goods via other importation terms conversion to permanent import status with definitive duty & VAT payment is required.

What do I need to know if I decide to sell permanently imported goods in the UAE after COP28?

You can sell permanently imported goods anywhere in the UAE. For goods which have arrived via other importation terms, conversion to permanent import status is required.

GENERAL INFORMATION

Are any items prohibited for importation to the UAE?

Please check the official UAE government guidelines for more information: <https://www.dubaicustoms.gov.ae/en/mobile/Pages/ProhibitedandRestrictedGoods.aspx>

What rules apply to the importation of hazardous or dangerous goods in the UAE?

There are no specific requirements for the importation of dangerous or hazardous goods in terms of customs processes in the UAE. However, for some dangerous or hazardous goods, a permit or approval from a competent authority in the UAE might be required.

How can I transport dangerous or hazardous goods to the UAE?

The Shipper/Exporter should address any dangerous or hazardous goods transportation requests to a freight forwarder in advance. The latest Material Safety Data Sheet (MSDS) and Technical Data Sheet (TDS) for such goods must be available. Handling and transportation of dangerous or hazardous goods is managed as per International Maritime Organization (IMO) and International Maritime Dangerous Goods (IMDG) rules and regulations.

FREIGHT

How many entry ports are in UAE?

There are several sea ports and two international airports in the UAE. Sea freight goods must be sent to the Jebel Ali Sea Port (AEJEA). Air freight must be forwarded either to Dubai International Airport (DXB) or Al Maktoum International Airport (DWC).

What is the maximum weight I can ship by air freight?

The maximum weight per shipment is only limited by the carrier's capability and capacity. For more details please contact your selected freight forwarder.

What is the transit time for air freight?

Airport-to-airport transit time depends on the origin and carrier capacity and availability, but 2-3 days is an average estimated transit time.

What is the maximum weight that can be transported by sea freight?

Weight per container loads are limited by carrier terms (normally 32.5 tons gross max). The weight per piece should not exceed 2 tons. For a higher capacity, please contact your selected freight forwarder.

What is the payload for 20’ and 40’ containers?

18.2 ton - for 20' standard container
28.8 ton - for 40' standard container
28.6 ton - for 40' high container

Can I use a third party freight forwarder?

Yes. Participants can use a freight forwarder of choice for international freight and customs clearance in the UAE. However, due to limited access to the COP28 venue and accreditation processes, the official COP28 Logistics Service Provider is the only party authorized to handle last miles deliveries and movement of goods within the COP28 venue. If a third party freight forwarder is chosen to deliver goods to the UAE, once customs clearance procedures are completed, the goods must be placed in Kuehne+Nagel's external warehouse for further delivery to the COP28 venue.

Are my goods insured?

Goods are not insured unless comprehensive cargo insurance is arranged. It is strongly recommended to insure goods from any potential losses during transportation.

INLAND TRANSPORTATION AND WAREHOUSING

Are any warehouses available for storage of goods arrived for COP28?

There are two warehouses provided by our Logistics Service Provider, Kuehne+Nagel: 1) an external warehouse located in close proximity to the COP28 venue; 2) an onsite internal warehouse which will be set up at the venue and be available for storage starting from 1 November 2023. Space in the internal warehouse is subject to availability, whereas the external warehouse has extended capacity for storage. No other storage facilities are available.

Is the warehouse temperature controlled?

No, the warehouses are not temperature controlled. If you need temperature controlled storage please send a request to cop28@kuehne-nagel.com

What are the storage rates?

Please refer to the "Rate Card" for tariffs applicable for storage.

How long can I store the goods at the warehouse?

The service will be available from 1 September till 31 March 2023.

Who I can approach if I need manpower and other miscellaneous services onsite?

The Logistics Service Provider, Kuehne+Nagel, provides manpower, lifting equipment, handling, and other miscellaneous services that may be required onsite. Please refer to the "Rate Card" for the full list of services available and rates.

HAND CARRY GOODS

Are there any banned items for hand carry?

Banned items:

1. All kinds of narcotic drugs (hashish, cocaine, heroin, poppy seeds, hallucination pills etc..)
2. Goods intended to be imported from boycotted countries
3. Crude ivory and rhinoceros horn
4. Gambling tools and machineries
5. Three-layer fishing nets
6. Original engravings, prints, lithographs, sculpture and statues in any material
7. Used, reconditioned and inlaid tires
8. Radiation polluted substances
9. Printed publications, oil paintings, photographs, pictures, cards, books, magazines, stony sculptures and mannequins which contradict Islamic teachings, decencies, or deliberately implying immorality or turmoil
10. Any other goods for which the importation is prohibited under the authority of UAE customs laws or any other laws in the country
11. Forged and duplicate currency
12. Cooked and home-made foods

Are there any items which must be declared by passengers to Customs officials on arrival?

The following items must be declared by a passenger to Customs officials on arrival. Non-declaration may be treated as smuggling which is an offence punishable by law.

1. Radios, striking appliances, self-defense equipment and sharp-edged knives and swords
2. Domestic pets and skins of endangered animals subject to the CITES Convention (hides, ivory & stuffed animals)
3. Cash money (inclusive of currencies and travelers cheques) above AED 40,000 (USD 10,000 or equivalent in other currencies)
4. Films, books, photographs, visual & compact discs even if for personal use
5. Gifts of commercial value exceeding AED 3,000
6. Weapons, ammunition and military equipment
7. Medicines of all kinds even if for personal use
8. Fireworks & explosives
9. Trees, plants and soil
10. Narcotics of all kinds

What is the amount of cash that a passenger must declare when travelling to UAE?

All passengers arriving in the UAE must declare the amount of cash in their possession which exceeds AED 40,000 (Forty Thousand Dirhams), or other currencies and traveler's cheques equivalent to AED 40,000 by filling in the declaration form.

Which rules are applicable for passengers bringing goods for exhibition or trade purposes?

Passengers bringing goods for exhibition or trade purposes are required to submit a self-declaration on arrival and pay a deposit to Dubai Customs equivalent to 5% of the value of the goods. The original Invoice and Packing List must accompany such goods. Also, an authorization or official confirmation letter of participation from the exhibition host (COP28) is required for the items brought for exhibition. The customs staff will process a Temporary Admission Customs Bill at the customs office at the airport of arrival.

How a deposit refund procedure for Temporary Admission Customs Bill is processed?

On departure, the passenger should proceed to the arrivals lounge and show the Customs Bills processed earlier to the security personnel for admission into the Customs Area. After the inspection of the equipment or the goods imported into the country by the Customs Inspection personnel and the tally of the goods, the deposit will be refunded to the passenger. If the goods were consumed in whole or partially, the refund of the deposit amount will be reduced as per the corresponding amount.

Can I bring medication into the UAE?

Passengers can bring a maximum three month supply of medicines for their personal use into the UAE. An original prescription must be enclosed. All medications should be in their original packaging.

Can I bring health supplements into the UAE?

There are no restrictions in terms of health supplements and health products.

Can I bring pets into the UAE?

Please check with the airline you are travelling with if you intend to bring pets into the UAE.

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THANK YOU
